

IBM

CAMPUS RECRUITMENT – 2015 BATCH

(Only for Unplaced and Eligible Students)

Date	:	31st Oct 2014
Time	:	8:30 am sharp
Venue	:	I-2 Moot Court
Eligibility	:	B.Tech (CS, IT, EC) Only 2015 Batch 65% or 6.5 CGPA in B.Tech with no backlogs Engineering Graduates (10+2+4), Knowledge of ITIL Good Communication Skills & Good Team Player
Package	:	3,15,700/- per annum

How to Apply? (Very Important)

1. Only Unplaced and Eligible students need to click the link given below and register themselves at IBM portal for this drive.

https://jobs3.netmedia1.com/cp/faces/job_search

KEYWORD Search (Requisition ID) : **SO_DEL-0700994**

2. Before applying open the attach pdf and read it completely.
3. Your registration will not be completed until you press the final **SUBMIT BUTTON**

Recruitment Process

1. Aptitude Assessment Test (Online)
2. Communication Assessment (In- Person)
3. Interview - Technical & PDM (In-Person)

About the Business Unit we are hiring for: Global Technology Services

Global Technology Services (GTS) brings together all of IBM's worldwide service delivery capabilities for Strategic Outsourcing with strong local and regional management teams supported by a set of key global competencies.

Job Description :

Support problem and change tickets for client support operations (e.g. storage systems or server) for work involving problem determination and implementation of changes to hardware, software, applications or network systems. These

tasks are not standardized and require independent thought and problem solving to resolve. Interaction with other teams is often required to solve issues.

Work to standardize repeatable tasks and steps across multiple accounts. This may require creating documentation or scripts that can be used to solve the same problem in the future.

Team members participate once or more a day in cadence discussion on team performance. These meetings are typically led by the primary pool manager or Dispatcher. They discuss issues or challenges, and receive troubleshooting input /advice from other team members. They may also discuss team performance trends. Primary pool team members may also separately interact and exchange information with members of cross-pool teams. Implement medium to complex product upgrades and/or medium to complex security compliance corrections without assistance.

Location of joining : Bangalore, National Capital Region (NCR), Chennai, Hyderabad. Based on business requirement the posting can be in any location within India.

Additional Information : 24*7 environment. Should be willing to work in Night shift

Documents to be carried for the event (original & one set of photocopies)

1. Resume (5 Nos)
2. Education all year mark sheets for the highest degree attained / pursuing
3. Education degree certificate (if course is completed)
4. Government issued photo ID card
5. If previously employed: Offer letter or Latest revision Letter and Relieving letter/ Service Letter
6. Valid Indian work permit (if applicable)
7. **Hardboard for Writing Exam – (Must Bring)**
8. **Campus ID Card (Mandatory)**
9. **College ID Card (Original + Photocopy)**
10. **Passport Size color photos - (5 Nos)**
11. **Attested Photocopies of all Mark sheets**
12. **A4 sheets for rough work – (Min 10 Rough Sheets)**

Best Wishes

Prof. (Dr.) Ajay Rana

Director